Issue: January - June 2024

FWBL OPENS A BOOTH AT ISLAMIA UNIVERSITY OF BAHAWALPUR



FWBL has opened its booth at The Islamia University of Bahawalpur to help students and teachers with their financial needs. Professor Dr. Naveed Akhtar, Vice Chancellor of Islamia University Bahawalpur, inaugurated the booth. FWBL's President and CEO, Mr. Farrukh Iqbal Khan, along with other senior executives were present at the ceremony.

FWBL will provide smooth execution of financing facilities for the university students, including an online fee collection facility and other auxiliary services. Teachers and other university employees will also be provided with specialized loans and other banking services by the bank.





The Islamia University of Bahawalpur, formerly known as Jamia Abbasia, is a public university in Bahawalpur that was originally established by His Highness Nawab Sir Sadiq Muhammad Khan Abbasi. In 1975, the Islamia University of Bahawalpur (IUB) was established as the authoritative body for conducting Graduation and Master's level exams in various faculties.

It has five campuses, more than 1,800 full-time and part-time faculty members, including 550 PhD holders, teach more than 50,000 students at the university.

Students have access to the latest education facilities, with more than 120 teaching departments offering almost 300 disciplines.

WHEN WOMEN THRIVE, COMMUNITIES PROSPER; FWBL CELEBRATES INTERNATIONAL WOMEN'S DAY

The world is facing a range of crises these days, which include geopolitical conflicts, soaring poverty levels, and the increasing impacts of climate change. A few of these challenges can be addressed by solutions that empower women.

The transition towards a healthier, safer, and an equal world for all can be accelerated by investing in and encouraging women.

Women's Day is a global day dedicated to celebrating women's achievements. This is a day where women are acknowledged for their accomplishments without discrimination, whether it's national, ethnic, linguistic, cultural, economics, or political. The theme of this year was "Invest in Women: Accelerate Progress."

At FWBL, we firmly believe that women play a tremendous role in contributing not only to the well-being of their households but also to the nation's prosperity. In the spirit of the occasion, cake-cutting ceremonies were held.

More details on Page#2





WHEN WOMEN THRIVE, COMMUNITIES PROSPER; FWBL CELEBRATES INTERNATIONAL WOMEN'S DAY

GLIMPSES

LAHORE





HEAD OFFICE







Mr. Farrukh Iqbal Khan, President and CEO of FWBL, cut the cake in the Central Regional Office in Lahore. Mr. Faisal Hussain, Head of Business, Mr. Irfan Malik, Head of Operations, Ms. Mobina Tariq, Regional Business Head Central, and employees of the Central Region attended the ceremony.

In Karachi, Ms. Shaheen Zamir, Head of Marketing, and Ms. Sakina Alam, Head of HR, cut the cake along with the executives and employees of the bank.

To make this day special, FWBL offered exclusive discount and promotions at various food, salon, and fashion outlets, especially curated for more than a week as a way of expressing gratitude to the incredible women who contribute significantly to society and our organization.

Throughout the week, FWBL ran a digital media campaign emphasizing its dedication and commitment. For the readers' interest, here is a brief overview:



















THE PRESIDENT VISITS BRANCHES AFTER RENOVATION

Mr. Farrukh Iqbal Khan, FWBL's President and CEO, inaugurated three branches that had been recently renovated in both the Central and South regions. Two branches were located in the interior Sindh area (Khairpur and Sukkur) in Region South - B while the other belongs to the Central Region, Bahawalpur. This occasion demonstrates FWBL's commitment to improving its esteemed clients' banking experiences. The inauguration ceremonies were attended by customers, divisional heads of business and operations, regional officials, and staff. Have a look.

REGION SOUTH - B







CENTRAL REGION







GO GREEN WITH FWBL

FWBL customers can sign up to get their account statements mailed directly to their inbox. This simple, hassle-free, and convenient e-statement facility gives instant access to the account statement via email and helps us protect the environment. To apply for the e-statement facility, customers may visit their nearest branch or call 021-111-11-3925 or 0331-3925-111.





PROMOTING SME DEVELOPMENT

It's not about ideas. It's about making ideas happen.

Entrepreneurship promotes innovation and competition, and successful small and medium-sized businesses motivate others to start and expand their own brands. They are the economic engines that boost growth and exports.

According to the United Nations, MSMEs account for 90% of businesses, 60 to 70% of employment, and 50% of GDP worldwide. They hold the potential to transform economies, foster job creation, and promote equitable economic growth if given adequate support.

Pakistan's economic growth is bolstered by their contribution of around 40% of the GDP and 26% of exports in the manufacturing sector. FWBL recognizes the significance of SMEs and offers financing to all borrowers, regardless of gender, with a special emphasis on the 'S' of SMEs.

The bank has helped SMEs related to agriculture, forestry, hunting and fishing, cement, chemicals and pharmaceuticals, construction, electronics, finance, food, beverages and allied, footwear and leather

garments, individuals, insurance, oil and gas, social development and education, textiles and garments, transport, storage and communication, wholesale and retail trade, etc.

To promote the sector, FWBL offers a variety of products, organizes awareness campaigns, takes part in seminars, and sets up stalls to serve the segment.

Here, we discuss some of the products we provide to the SMEs. To learn more about these products; visit www.fwbl.com.pk or call 021-111-11-3925, 0331-3925-111.

FWBL SME LOAN

FWBL SME FINANCE

Equal Opportunity Financing for Women and Men



YOUR BUSINESS AND FWBL'S SME FINANCE - TEAMED FOR SUCCESS

These loans allow for any specific expansion of business or working capital requirements, purchase of stocks, purchase of plant and machinery, and setting up of small-scale projects on a case-to-case basis,

depending on the borrower's creditworthiness and feasibility/ profitability of the business.

FWBL provides all standardized SME Loan facilities such as Fund Based Demand Finance, Running Finance, Export Refinance,

Non-Fund Based Letters of Guarantee/ Letters of Credit, and so on, to business entities in accordance with the Bank's Charter.

PRIME MINISTER YOUTH BUSINESS & AGRICULTURE LOAN SCHEME

To provide opportunities for access to finance to the young entrepreneurs and agri-sector of the country, the Government of Pakistan has introduced a low-cost financing scheme under the banner of Prime Minister's Youth Business & Agriculture Loan Scheme (PMYB & ALS). The scheme offers soft loans to meet long-term and short-term financing needs.



FWBL NIKHAR

This product is specially designed to encourage and empower professionals, including women, men, and transgenders

associated with the beauty industry by offering hassle-free financing on easy terms.

Financing will extend to professionals associated with the beauty industry for:

- Establishment of beauty salons (start-up),
- Expansion/Renovation
- Working Capital needs





FWBL BUSINESS LOAN FOR WOMEN

For women who want to start a small or medium-sized business or expand their existing business, FWBL's Business Loan for Women is a suitable option (available in both demand and running finance). They can easily access Running Finance for any short-term business needs, whether it is manufacturing, trading, or service.



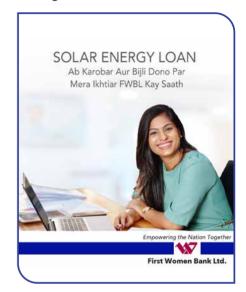
REFINANCE & CREDIT GUARANTEE SCHEME FOR WOMEN ENTREPRENEURS

FWBL is working to empower women by improving access to financing with the Refinance & Credit Guarantee Scheme for Women Entrepreneurs. This initiative helps women entrepreneurs set up new businesses or expand existing enterprises, enabling access to financing so that they can achieve their goals.



FWBL SOLAR LOAN

FWBL is empowering entrepreneurs with the FWBL Solar Energy Loan, giving them and their businesses the power to succeed. This loan allows for the installation of a new renewable energy solar panel system at one's business premises, helping manage electricity shortage, and high bill challenges.



FWBL KHAAS

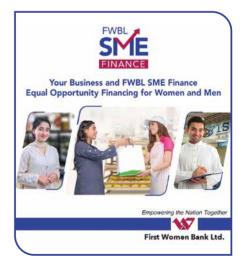
Stepping forward as a socially responsible organization, FWBL strives to uplift the specially-abled by facilitating them with KHAAS loans, helping meet the shortfall of funds for their small businesses.



FWBL CELEBRATES SME DAY

The United Nations General Assembly has designated June 27 as 'Micro, Small, and Medium-sized Enterprises Day' (MSME Day) to raise awareness of the tremendous contributions of MSMEs to the achievement of the UN Sustainable Development Goals. On this day, through a digital media campaign, FWBL saluted the small and medium enterprises that are the backbone of Pakistan's economy.

FWBL branches also participated in the MSME events in the country organized by the State Bank of Pakistan by putting up stalls.



NEWS IN BRIEF

The FWBL Bahawalpur branch, headed by Ms. Qudsia Khokhar, BM, conducted the awareness session at the Islamia University Bahawalpur, attended by teachers and other staff. Ms. Mobina Tariq, Regional Business Head Central, was also present on the occasion.



OUR PEOPLE

FWBL PARTICIPATES IN THE PHC JOB FAIR & EDUCATION EXPO 2024



FWBL supports those who value creativity, rise to difficulties, care about performance excellence, and are incessantly searching for original and creative solutions. The bank seeks candidates with these qualities to join its team at all career levels. To achieve this objective, FWBL recently set up a stall at the PHC Job Fair and Education Expo 2024, which was organized by the Pakistan Hindu Council and took place at the EXPO Center in Karachi. A large number of professionals and students visited the stall to find out more about FWBL's recruiting process. Dr. Ramesh Kumar Vankwani, the Patron-in-Chief of the Pakistan Hindu Council visited the FWBL stall and presented a shield to



Ms. Sakina Alam, SVP/Head HR. The HR team worked diligently to assist the job seekers.

MS. SAMINA ZAHID PASSES AWAY

Ms. Samina Zahid, Manager Archiving Unit, South Region Karachi left for her eternal abode on January 13, 2024. In the mid-90s, Ms. Zahid became part of the bank. She also held the position of Branch Manager of the Khairpur Branch of South Region.

FWBL expresses its deepest sympathies to her bereaved family. May Allah grant them the strength and patience to endure this significant loss, and may the departed soul rest in peace. Ameen.

MR. MEHFOOZ AHMED PASSES AWAY



Mr. Mehfooz Ahmed, Messenger, Blue Area Branch Islamabad, passed away on February 14, 2024. He was associated with the bank for more than two decades.

FWBL expresses its heartfelt condolences to his bereaved family for his sudden death. May the Almighty Allah give them the courage and

patience to bear this great loss, and may the departed soul rest in peace. Ameen.

OBITUARY

Over the past few months, the loved ones of the following FWBL family members have passed away.

- The mother of Mr. Faisal Hussain, Head of Business Development Division, passed away on January 22, 2024.
- The brother of Ms. Nazia Zeeshan, Head of Treasury Operations, died on February 3, 2024.
- The father of Mr. Imran Khan, Messenger of the Head Office, left this world on March 5, 2024.
- The brother of Mr. Muhammad Arif, Driver Operation Division Head Office passed away on 06th April 2024.

- The mother of Mr. Muhammad Naeem, Dispatch Rider, Murree Road Branch died on April 14, 2024.
- The mother of Ms. Jamila Pirzado, BOM Gulshan-e-Iqbal Branch, left for her eternal abode on June 24, 2024.
- The husband of Ms. Durdana Meraj, Regional CAD Manager South, passed away on June 24, 2024.

FWBL expresses its heartfelt condolences to all their bereaved families and everyone affected. We pray that Almighty Allah grants courage and patience to their families as they bear this irreparable loss. May the departed souls rest in peace. Ameen.

NEWS IN BRIEF

Mr. Nabeel Elahi, SVP-II, currently working as the Unit Head of Enterprise, has been given the additional charge of Chief Information Security Officer.

Mr. Asad Ali, AVP-I currently working as the Unit Head of Credit Risk has been given the additional charge of Information Security Analyst.



FWBL COMPLAINT MANAGEMENT SERVICE

Customer satisfaction is FWBL's top priority, and customers are encouraged to lodge their complaints or suggestions via its: 24/7 Call Center: 021-111-11-3925, 0331-3925-111, Complaint Boxes or register them via fax to 021-35657756. Customers can also use Internet

Banking or the Mobile Banking App or e-mail at <u>complaint.management@fwbl.com.pk.</u>
Now, customers can also lodge their complaints online through the FWBL website: https://fwbl.com.pk/contact-us.





- "Strength lies in differences, not in similarities." **Stephen Covey**
- "Life is really simple, but we insist on making it complicated." **Confucius**
- "Our prime purpose in this life is to help others. And if you can't help them, at least don't hurt them." - Dalai Lama
- "Don't go through life, grow through life." **Eric Butterworth**
- "If we have no peace, it is because we have forgotten that we belong to each other." - Mother Teresa
- "Art is not a handicraft; it is the transmission of feeling the artist has experienced." - Leo Tolstoy



FANS

A boy with another friend, "Why are sports stadiums so cold?"

The other boy said, "They have too many fans."

RIDDLES

- 1. What is the fastest way to double your money?
- 2. I make a loud sound when I'm changing. When I do change, I get bigger but weigh less. What am I?
- 3. Nobody has ever walked this way. Which way is it?

- 4. What can go through glass without breaking it?
- 5. What has words but never speaks?
- 6. What has one eye but can't see?

ANSWERS:

- 1. Place it in front of the mirror
- 2. Popcorn
- 3. The Milky Way
- 4. Light
- 5. A book
- 6. A needle



THE TALLEST MAN EVER

Robert Pershing Wadlow (USA) was the tallest man in history, born in Illinois, USA, on February 22, 1918. He was last measured on June 27, 1940, and was found to be 2.72 m (8 ft. 11.1 in) tall. Robert died on July 15, 1940, in Michigan.

THE TALLEST WOMAN EVER

Rumeysa Gelgi, born on January 1, 1997, is a Turkish advocate, researcher, and web developer. She is the tallest living woman, as confirmed by Guinness World Records. She also holds the titles of largest hands (female), longest fingers (female), and longest back (female), and previously held the title of the tallest living female teenager given by Guinness World Records. She is 215.16 cm (7 ft. 0.71 in) tall.

On September 28, 2022, Gelgi was able to

fly on an airplane for the first time in her life. Turkish Airlines had to place a stretcher on six chair rows in one of their planes to make her trip from Istanbul, Türkiye, to San Francisco, California, U.S. The event got media attention and was shown in a documentary titled Rumeysa: Walking Tall.

FWBL ASSISTS IN OPENING THE ACCOUNT OF SPHF BENEFICIARIES

Millions of people in Pakistan had been forced from their homes by the intense monsoon rains of 2022. Two million homes in Sindh province are either totally or partially damaged, and they desperately need somewhere to live. The Sindh government established the Sindh People's Housing for Flood Affected (SPHF) individuals in order to aid in their reconstruction.

FWBL Region South - B branches in Khairpur, Shikarpur, and Larkana are helping people by streamlining the account opening process so that SPHF money is credited to their accounts. After conducting surveys through SRSO, SPHF has been giving each beneficiary a total of Rs.300.000 in three installments.

CONCEPT, CONTENTS, COORDINATION & EDITED BY:

Shaheen Zamir (SVP/Head of Marketing

& Product Development)

Head Office: S.T.S.M. Foundation Building, Beaumont Road, Off

Dr. Ziauddin Ahmed Road,

Civil Lines, Karachi.

Ph.: 021-35657630, UAN: 111-676-767

Website: www.fwbl.com.pk
Facebook: // /FirstWomenBank

Designed by: SPECTRUM | VML

FWBL MOBILE BANKING APP

Banking That Moves With You

Access your FWBL account 24/7 in a secure & reliable manner on your mobile phone



Account Balance Inquiry



Full Account Statement



IBFT



Utility Bill Payments



Mini Statement



Lodgment of Complaints

For details, visit www.fwbl.com.pk or call 021-111-11-3925, 0331-3925-111



Empowering the Nation Together



First Women Bank Ltd.

Loan Against Salary

آپ کی تنخواه ... دلائے آسان قرضہ!



ا بنی تمام مالی ضروریات کے لیے بآسانی قرضہ حاصل کریں

FWBL آپ کے لیے لایا "Loan Against Salary" جس میں تخواہ کے بدلے ملے مالی ضروریات کو پورا کرنے کے لیے نہایت آسان اور فوری قرضه۔

- 50,000روپے سے 2,000,000روپے تک قرضے کی سہولت (15 مجموعی تنخوا ہوں تک)

• قرضے کی ادائیگی کے لیے 1 سال سے 4 سال کا دورانیہ

خواتین اورمعذورافراد کے لیے: 1 سالہ کا کی بور (KIBOR) + %6 سالانہ م دوں کے لیے: 1 سالہ کائی بور (KIBOR) + %7 سالانہ

مزیدمعلومات کے لیے قریبی FWBL برانچ تشریف لائیں يا 111-3925, 0331-3925-111 يرابط كرين

Empowering the Nation Together



First Women Bank Ltd.

HEAD OFFICE: S.T.S.M. Foundation Building, CL-10/20/2, Beaumont Road, Off Dr. Ziauddin Ahmed Road, Civil Lines, Karachi. Ph.: 021-35657684-9, Fax: 021-35657756, UAN: 111 676 767, Website: www.fwbl.com.pk



جناب فرخ ا قبال خان كاسينشرل اورسا وتهديجن برانجول كا دوره

جناب فرخ اقبال خان صدر بینک نے برنس ہیڈ فیصل حسین اور ہیڈ آپریشنزعرفان ملک کے ہمراہ اندرون سندھ کی برانچوں خیر پوراور سکھر کا دورہ کیا جن کی تزئین و آرائش کلمل کی گئی تھی۔صدر نے ان برانچوں کا باضابطہا فتتاح بھی کیا۔ان تقاریب میں سٹمرز،ساؤتھ ریجن کی سربراہ محترمہ نصرے منگی اورا شاف نے شرکت کی۔

صدر نے سینٹرل ریجن کی بہاولپور برانچ کا افتتاح بھی کیا۔انہوں نے اس موقع پر گفتگو کرتے ہوئے کہا کہ سٹمرزکو بہترین خدمات فراہم کرنابینک کا اولین مقصد ہےاور برانچوں کی تزئین وآ راکش اسی سلسلے کی ایک کڑی ہے۔ تقریب میں برنس ہیڈ جناب فیصل حسین ،ہیڈ آپریشنز جناب عرفان ملک ،سینٹرل ریجن کی برنس ہیڈمحتر مدمبینہ طارق نے بھی شرکت کی ۔

ساؤتھریجن-بی







سينطرل ريجن







"گوگرین" FWBL کے ساتھ



فرسٹ ویمن بینک کےصارفین اب اپنے اکا ؤنٹ اسٹیٹمنٹ ای میل کے ذریعے بھی حاصل کر سکتے ہیں، جونہایت سادہ، آ سان اور اسٹیٹنٹ حاصل کرنے کا فوری ذریعہ ہے اور ماحول کے تحفظ میں بھی مد دفراہم کرتا ہے۔

ای اسٹیٹنٹ کی سہولت حاصل کرنے کے لیے صارفین اپنی قریبی برانچ سے رابطہ کر سکتے ہیں یا مزید تفصیلات کے لیے بینک کے کال سینٹر سے رابطہ کر سکتے ہیں۔فون نمبر رہیبی: 3925-11-111-101 اور 111-3925-3920

فرسط ويمن بينك كميلينط مينجمنط سروس



بزرایدای میل: complaint.management@fwbl.com.pk بزرایدای میل بینکنگ اور موبائل بینکنگ اور موبائل بینکنگ ایپ کے ذریعے ۔ صارفین اپنی شکایات بینک کی ویب سائٹ <u>www.fwbl.com.pk</u>

صارفین کا اطمینان فرسٹ و بمن بینک کی اولین ترجیج ہے۔صارفین اپنی شکایات کے ازالے اور تجاویز درج کروانے کے لیے مندرجہ ذیل میں ہے کوئی بھی طریقہ اختیار کر سکتے ہیں۔

بذریهِ 24/7 کال سینطر: 3925-111-111 -021 اور 111-3925-0331

ىذرىغۇنىس: 021-35657756-

ىيں۔



خواتین کے عالمی دن کے موقع پر تقاریب تصویری جھلکیاں

سينطرل ريجن آفس، لا ہور





ہیڈآ فس،کراچی







اس دن کوخاص بنانے کے لیے بینک نے ایک ہفتے سے زیادہ عرصے کے لیے خصوصی طور پرمختلف ریسٹو زٹمس ،فیشن آؤٹ کیٹس اور سیلون پرخصوصی رعایت فراہم کی جو بینک کی جانب سےخواتین کے لیےاس موقع کا خاص تخذ تھا۔ پورے ہفتے کے دوران خواتین کے معاشی اور ساجی کر دار کوواضح کرتے ہوئے ایک ڈیجیٹل میڈیامہم بھی چلائی گئی۔

جطليال

















ف رسام ویمن بینک لمیساله نیوز

شاره: جنوری تاجون ۲۰۲۴ء

اسلاميه بونيورشي بهاولپورميس بوته كا قيام



لیے اپنا بوتھ کھولا ہے۔جس کا افتتاح اسلامیہ یو نیورٹی بہاو لپور کے وائس حیانسلر پروفیسرڈا کٹرنو بداختر نے كيا _ تقريب ميں بينك كے صدراور چيف الكيز يكيمو آفيسر جناب فرخ اقبال خان اور ديگرسينئرا كيزيكيموزنے

یو نیورٹی نے 1975 میں مختلف فیکلٹیز میں گریجویشن اور ماسٹرز کی سطح کے امتحانات کے انعقاد کے لیے ایک

بااختیارادارے کےطور برکام کرناشروع کیا۔

یونیورٹی کے پانچ کیمپس ہیں۔ 50 ہزار سے زیادہ طلباء وطالبات اور 1800 سے زیادہ فیکلٹی ممبران کل وقتی اور جز وقتی طور پر یونیورٹی سے منسلک ہیں۔ یو نیورٹی میں 120 سے زیادہ تدریبی شعبے ہیں جو 300 سے زیادہ مضامین میں طلبا کوجد بداورمعیاری تعلیم فراہم کرتے ہیں۔ یو نیورٹی کے 550 اسا تذہ بیا پچ ڈی کی ڈ گری رکھتے ہیں۔

خواتین کے عالمی دن کے موقع برتقاریب

اقوام کی ترقی میں خواتین کے کر دار کونظرا نداز نہیں کیا جاسکتا۔ دنیا کو آج جن بحرانوں کا سامنا ہے ان میں زیادہ تریرخوا تین کو بااختیار بنا کرنہ صرف قابو یایا جاسکتا ہے بلکہ ان کی حوصلہ افزائی کر کے سب کے لیے ایک صحت مند ،محفوظ اور پائیدار تر قی کے ا عمل کوتیز کیا جاسکتاہے۔

خواتین کے عالمی دن کے موقع پر دنیا بھر میں تقریبات کا اہتمام کیا جا تاہےاور بلاتفریق ان کی کامیابیوں کااعتراف کیاجا تاہے۔ ''خواتین کی ترقی کے لیے ساز گار ماحول فراہم کرنا اوراس میں تيزىلانا''اس سال كاموضوع تھا۔

اس دن کی مناسبت سے فرسٹ ویمن بینک میں بھی تقریبات کا اہتمام کیا گیا۔اس سلسلے میں دو بڑی نقاریب سینٹرل ریجن آفس لا ہوراور ہیڈآ فس کراچی میں منعقد ہوئیں۔

سینٹرل ریجن آفس لا ہور میں منعقدہ تقریب میں بینک کےصدر اور چیف ایگزیکٹیوآ فیسر جناب فرخ اقبال خان نے کیک کاٹا، تقريب ميں ہيڈ آف برنس جناب فيصل حسين، ہيڈ آف آپریشنز جناب عرفان ملک، ریجنل برنس ہیڈسینٹرل محتر مهمبینه

طارق اورسینٹرل ریجن کےاسٹاف نے شرکت کی۔ ہیڈآ فس کراچی میں منعقدہ تقریب میں ایچ آ رہیڈمحتر مہسکینہ عالم اور ہیڑ مارکیٹنگ محترمہ شامین ضمیر نے کیک کاٹا۔تقریب میں سینئرا گیزیکٹیوز اور بینک کے اسٹاف نے شرکت کی۔

35

