



Job Description

Functional Title	Unit Head Core Banking	Grade	AVP to VP
Division	Information Technology	Function	Information Technology
Location	Head Office	Job Type	Permanent
Reporting (Direct)	Head IT	Reporting (Dotted)	-

Position Summary:

A Unit Head Core Banking manages the technical and functional support of a bank's core application systems, ensuring high availability, system stability, and compliance. Responsibilities include supervising application upgrades, managing incident resolution, developing procedural documentation, and collaborating with IT teams to enhance banking modules.

Key Responsibilities:

- **Application Support & Maintenance:** Provide technical support for core banking applications (e.g., Temenos T24, Flexcube) to branches and regional offices.
- **System Administration & Development:** Oversee system configuration, testing, and development of IT solutions, including customizing modules as per regulatory requirements.
- **Incident & Change Management:** Manage the documentation of incidents and changes, ensuring timely resolution and minimum downtime.
- **Regulatory Compliance:** Ensure all operations adhere to Internal Information Security (IS) policies, regulatory standards (e.g., SBP, PCI-DSS, ISO 27001), and Prudential Regulations.
- **Testing and Quality Assurance:** Perform System Integration Testing (SIT) in mock environments, managing approvals and sign-offs.
- **Team Leadership:** Lead and mentor IT support teams, overseeing staff allocation, performance, and workload.
- **Operational Efficiency:** Monitor daily performance of core systems, ATM/POS networks, and digital channels.





Job Description

Position Specification(s):

Minimum Qualification	Minimum Bachelors preferably Master
Experience	8-10 years in relevant Experience
Competencies Required:	Proficient with Microsoft Office,

Employee Name & Signature

Date:

Dept. / Div. Head (Sign & Stamp)

Date:

