Position: Unit Head IT Operations & Core Banking
Division: Information Technology
Location: Head Office – Karachi

Required Qualification & Experience:

Graduate/ Postgraduate degree preferably in Computer Science or equivalent from an HEC recognized university. Minimum 10-15 years of relevant experience, preferably within the team of IT Operations & Core Banking Support team.

Main Duties & Responsibilities:

- Overseeing the daily operations of the Core banking unit and ensuring that systems and Applications are running smoothly.
- Core Banking Systems Support role is to plan, organize, and manage staff and overall operations that facilitate the stable operation of the bank's Core Banking and related system Operations.
- To, developing, maintaining, supporting, and optimizing Core Banking initiatives.
- Manage and set priorities for design, maintenance, development and evaluation of Core Banking, Credit, Treasury systems, and other Core Banking Application related systems.
- Manage Core Banking Service Agreements with vendors, Budgets and Supplier Contracts
- Provide leadership and management oversight for the Core Banking Application Operations to ensure projects, problems, service requests and escalations are dealt with according to defined set of policies, processes, procedures and SLA's
- Efficiency and Effectiveness of the Core Banking Technology Applications (systems, people, policy, controls and procedures) with regard to protection against exposure to and impact of risks associated with data loss, corruption and/or unauthorized access.
- Provide and execute detailed Disaster recovery plans and procedures for Core Banking and other critical business applications.
- Technical skills to effectively perform or guide performance of Application architectural design ensuring that all solutions developed and deployed are in line with the Enterprise Architecture standards.
- Analysis of plans and designs of Application projects in accordance with Bank's requirements thus Providing necessary inputs to the Change Approval Board to aide in decision making on change approvals and deployments.
- Banking Application support experience to branches and, regional office.
- System administration, User Management– configuration, testing & development of IT solutions.
- Strong Understanding of accounting and core banking practice.
- Coordinate with team lead and peers to prepare SOP's for branch operations.
- Responsible to prepare incident and change management documentation.
- Responsible to do SIT testing in mock environment, managing approvals and sign off.
- Ensure compliance of SOP's and IS policies including internal policies and prudential regulation guidelines, while performing their day to day operations